

# MORE POWER

## Battery Test & Replace™ Service

Bad batteries are a leading cause of mobile devices being sent to the repair depot.

### What happens when a device is out of service because of a battery?

Batteries don't last forever, they slowly degrade over time. Bad batteries are prevalent in all mobile operations but until now, there has been no efficient process to identify and remove them from use. GTS' Battery Test & Replace™ service is an effective solution to the impact of unhealthy batteries.

### Healthy batteries are essential to the success of your operations.

Test & Replace™ is a program where independent auditors visit each of your locations, test all batteries for each of your mobile devices, identify unhealthy batteries, remove them from use, and replace only the bad batteries with new batteries. This service ensures you are using only healthy batteries to power your mobile operations.

Test & Replace™ is exclusive to GTS and provides a reliable process to efficiently manage uncontrolled battery assets. The service is easy to implement and does not disrupt your operations.



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## Large National Retailer Conducts Test and Replace™

A large national retailer recognized the impact unhealthy batteries were having on its mobile operations. Workers constantly complained of swapping batteries mid-shift and managers saw increasing device maintenance costs. GTS partnered with the retailer to execute Test & Replace across their stores.

GTS worked to deliver the Battery Test & Replace™ service. Independent auditors visited all their stores across the United States and tested all their batteries (based on testing parameters developed and approved in advance by the customer). Unhealthy batteries were removed from the store and replaced on the spot with fresh batteries.

The retailer benefited from an immediate improvement in productivity and a significant reduction in maintenance costs.



### Stats from 'Test & Replace™'

- Visited close to 2,000 stores across the US
- Visited over 190 stores in a single day
- Tested over 130,000 batteries for three unique OEM devices
- Found 63% of batteries were no longer healthy
- Completed entire program in less than one month
- Reduced service calls by 64%
- Reduced maintenance NTFs by 94%
- Reduced work stoppages and increased worker productivity

FULL POPULATION OF HEALTHY BATTERIES



64%



94%



Productivity



Service Costs



DATA

## About GTS

Global Technology Systems, Inc. (GTS) is the trusted expert in mobile power technology. GTS designs and manufactures high-performance batteries, chargers, and power management technologies for essential mobile devices. Millions of public safety, government, military, and business professionals worldwide rely on GTS to power mission critical communications and mobile computing applications. GTS is the exclusive worldwide innovator of NEOCELL® and GTS Genius Batteries®.



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